

From: John & Elaina Ort
48 Lamphere Rd.
Waterford Ct. 06385

To: Creative Enclosures
279 W Main St.
Norwich, Ct. 06360
860-886-7631

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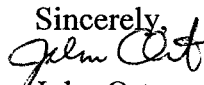
Subj: Many Thanks

Many thanks to the all the professionals working as a team at Creative Enclosures. My wife and I recently decided to build an addition to our house, that required the dismantling and relocating of our existing 20 year old Creative Enclosure Sunroom. What to do first? Our first call to Creative Enclosures was fielded by Debbi Mish. She promptly answered my questions and asked the questions I needed to know. She put me in contact with Matt who asked me to send a picture of the enclosure so he may provide a copy of the Installation Manual. He also offered to stop by as he is in our area frequently and assess the project. Very friendly, helpful, and knowledgeable staff.

The disassembly of the Patio Enclosure was straightforward. Creative Enclosures supplied all the expertise to re-assemble it on the new building. George Hotchkiss was an absolute pleasure to work with. I was amazed at the quality of materials and workmanship in the unit. It is 20 years old and there was no rust, mildew or corrosion in any of the frame or window seals. It cleaned up easily and with new seals, caulk and beauty caps it is now reconstructed on the new building. The enclosure is 20 years old and I would challenge anyone to view it and not think that it was a brand new Four Seasons Sunroom.

In any business I feel Service defines Success. It also helps to have a quality product that stands the test of time. Creative Enclosures seems to have the luxury of a quality product and friendly capable staff. I could not be more pleased with the sunroom or the support I received from the Creative Enclosures Staff of professionals. Thanks again to your staff who were a pleasure to work with and top notch by any standards.

Thanks Debbi, Matt, and George. I greatly appreciate your professional assistance, direct guidance and professional credentials. I will not hesitate to recommend your product or business without reservations. **Thanks again!**

Sincerely,

John Ort